

Warranty & Return Policy:

Review the Warranty and Return Policy posted on the website.

Products purchased through Industrial Diesel Products (IDP) under warranty may be returned for replacement using the following procedure.

- I. Contact Customer Service on 1-905-362-0423 to request a RMA number.
- II. Complete the RMA Form and insert the RMA Form together with the defective product to be returned in the shipping package.
- III. Ship the authorised item as per the shipping instructions below.
- IV. Customer Service will process the return upon receipt of the item.

RMA Forms are available on the IDP website at www.dieselparts.com or contact Customer Service on 1-905-362-0423.



“RMA” - Return Material Authorization Form

Contact Name: _____ Company: _____

Address: _____

City: _____ State/ Prov: _____ Zip: _____

E-mail Address: _____

Phone: _____ Fax: _____

RMA #: _____ Date Issued: _____

The original invoice number and date needs to be provided in order to verify warranty coverage.

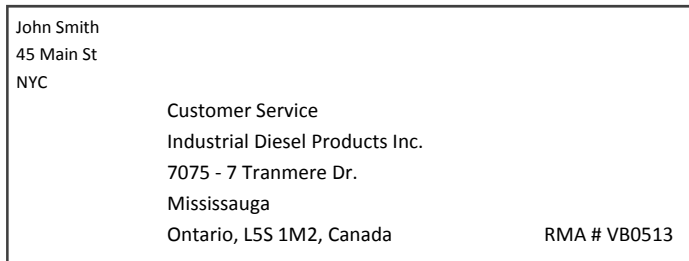
Part #	Qty	Description	Invoice #	Invoice Date	Reason for Return

Shipping Instructions:

- ◆ Ship the returned items as per the example address label shown to;
Customer Service
Industrial Diesel Products Inc.
7075 - 7 Tranmere Dr.
Mississauga
Ontario, L5S 1M2, Canada
- ◆ Ensure that a RMA number is obtained before shipment and that this RMA number is entered on the RMA form and the shipping label.
- ◆ Do not ship items that are not authorised.

Shipments received by IDP without a RMA number will be refused.

Example of the Address Label with the RMA number.



Additional remarks and comments;

Customer Signature: _____ Date: _____

Customer Service Approval: _____ Date: _____